



## SERENGETI ESTATES FORGED BY NATURE

# GOLF DAY INFORMATION

JANUARY - DECEMBER 2022

Dear Golf Day Organizer,

Thank you for your interest in hosting your Corporate Golf Day with us. Below please find a detailed explanation of the services offered by Serengeti Estates. Should you require any additional information or photos please do not hesitate to contact us.

Coordinator: Megan Gemmell  
Telephone: 011 552 7200  
Email Address: [events@serengetiestates.co.za](mailto:events@serengetiestates.co.za)

### INFO ABOUT THE COURSES

The Jack-Nicklaus-designed Signature Golf Course lies at the heart of our magnificent estate and is part of a 300-strong network of golf courses throughout the world that carry the prestigious Nicklaus name.

We encourage members, residents and visitors to try out our Signature, 18-hole full-length course, which boasts a distinctive rugged, grassland motif.

In addition to our Signature Golf Course, we also offer the first 18-Hole Par 3 Championship Golf Course in Gauteng. This innovative course has many draw cards, the most attractive being that it can be played within 3 hours. The shorter time frame is especially enticing as it will allow for newcomers to approach the course more confidently and give seasoned players the edge and practice needed to flourish when playing on a full-length course.

### REASONS TO HOST YOUR GOLF DAY AT SERENGETI ESTATES

- An experienced team of professionals are available to discuss your requirements
- Dedicated coordinator allocated to your event from beginning to end
- Golf Day packages can be customised to suit your specific requirements
- As we believe in quality over quantity we are able to provide dedicated service throughout your event
- Variety of Restaurants on site for informal prize-giving events
- We offer complimentary starting, scoring and marshalling services
- We offer complimentary personalisation of scorecards, bag tags and cart names
- A fully equipped Golf Academy on site, allowing for personalised lessons or clinics
- Complimentary prize giving venue
- Fully stocked Proshop that will assist with all your branded apparel, prizes and give-aways
- Complimentary Driving Range and short game practice area
- Fully equipped change rooms and steam room
- Dedicated golf bag chauffeur service

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### **GOLF CARTS/CADDIES**

72 golf carts are available. Carts are reserved for the golfers. Should there not be a full field of golfers the remaining carts available can be reserved by the organizers, subject to availability and terms and conditions. We unfortunately do not have any or allow caddies or spotters at Serengeti Golf Club

### **WAITER HIRE FEE**

A Waiter Service Fee for waiters manning the shelters as well as for the Prize Giving Dinner is charged and this will reflect on your quotation. This is not a gratuity.

### **GRATUITY - BEVERAGE MASTER ACCOUNTS**

A 10% gratuity on all beverage master accounts will be charged. 100% of this charge is shared between the waiters who worked your Event as a gratuity. This will be added to your final invoice, an estimate will be added to your quotation.

### **PRIZE-GIVING VENUE**

Complimentary venue included in your Golf Day

Our venues come standard with 1 x projector and screen per venue as well as a PA system.

Should you require additional AV/IT this can be arranged and quoted as per your requirements.

You are more than welcome to bring in your own equipment/supplier should you prefer.

The prize giving venue is reserved for your guests up until 24h00. Last rounds are called at

23h00 and the last song played at 23h30. Clubhouse closure times are subject to the latest

Covid-19 Level. The Clubhouse closes 1 hour prior to the curfew and the bar 2 hours prior to the curfew.

### **ADDITIONAL SERVICES**

As part of our brand standard, we request the Tee Sheet from our clients 24 hours in advance to the start of the Golf Day. With this Tee Sheet we print personalized cart names and rules sheet.

We also print, tee time, date and format of play on each score card. This score card is placed on the cart with a pencil for each guest; the rules sheet is attached to the score card for easy reference. Your company logo can be displayed on the cart names and rules sheet

### **DRINK SHELTERS/MANNED HOLES**

All 18 Holes of both courses can be manned. Our Golf Ops Team will deliver 1 table and 2 chairs to each hole

Clients have 2 options for drink shelters – to either pay a R1000 corkage fee per hole which allows unlimited beverages and food to the hole or to order directly from the Club whom will deliver to the hole

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### TEE OFF TIMES

- Shotgun start: 08h00 - 11h00 (No later than 11h00 due to light in winter or afternoon thunder storms in summer)
- Two tee start: subject to numbers, please liaise directly with your coordinator

### DRIVING RANGE/PUTTING GREEN

Our driving range and putting green are available for your golfers to practice prior to play  
Golf balls are available on the driving range, complimentary

### CATERING & BEVERAGES

The Clubhouse offers a variety of menus. We can assist with Halaal and kosher catering but do require 72 hours' notice to arrange with our external supplier. Please note our kitchen is not Halaal. Our Chef is available should you wish to change one of the menus or create your own menus according to your requirements. All food and beverage needs to be supplied by the Clubhouse and no external catering is allowed. This includes snacks such as biltong, sweets, etc. (Unless a corkage fee has been paid for the manned hole on the course)

Wine and Sparkling Wine may be brought in for the prize giving dinner a corkage fee will be charged. R75 per bottle

### DRESS CODE

- Only soft spiked golf shoes are permitted. Only golf attire may be worn on the course, no jeans are permitted.
- Caps are to be removed whilst inside a public area (Restaurant, halfway house, etc.)

### VENUE GUIDLINES

- The Clubhouse does have a generator which will automatically turn on within 1 minute
- The venues are wheel chair friendly
- Nothing may be stuck to any wall, door or furniture - regardless of material used (sticky tape, prestik, etc.)
- All venues are non- smoking
- All venues are equipped with an aircon. In the event of mechanical failure, fans will be provided

### HALFWAY HOUSE

Halfway House is not included in the rates. Additional meals can be arranged for support staff. Halfway house can either operate on a cash or master account for your players. Our halfway house is equipped with a basic menu, beverages including beers & ciders, chocolates, chips and pastries

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### LIGHTNING POLICY

Our lightning siren will sound when lightning is in the vicinity – as soon as the siren sounds play must stop. All golfers are to return to the Clubhouse until the Golf Director gives the go ahead to go back onto the course

### CANCELLATION POLICY

Please note that Serengeti reserves the right to charge a cancellation fee, which will be calculated as a percentage of your function as follows:

- Notice before 121 days prior to the function – no cancellation fee
- Notice from 120 – 90 days prior– 30% of the total cost
- Notice within 89 – 30 days prior– 50% of the total cost
- Notice within 29 or fewer days prior–100% of the total cost

Venue hire does not include waiter hourly rates

Waiter Hire fee is NOT a gratuity

All prices include VAT

All prices are subject to change; please refer to your quotation (valid for 7 days)

E & EO Reserved

### COVID-19

- Masks are to be worn at all times
- Sanitisation points are situated at all entrances and exits
- Serengeti Golf Club reserves the right to adjust operating times, capacity's and facilities at any time based on the current Level and Regulations stipulated by the Government

### CASHLESS ENVIRONMENT

Please kindly note that we are a cashless environment.

### TRUCKS

No trucks will be allowed onto the golf course without prior arrangement and permission from the club. Once permission is granted the truck may only drive onto the course with an escort from the Golf Club. Bakkies and cars may be used to get to the holes but at all times must remain on the cart paths.

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### YOUR PRIVACY IS IMPORTANT TO US

At Serengeti Estates, we have prepared for the introduction of the updated South African POPI Act that came into effect on Thursday 1 July 2021.

At Serengeti we are committed to ensuring the protection and security of your personal information and meeting our data protection obligations.

No action is required if you wish to remain on our mailing list to receive the following information:

- Upcoming events
- Promotional offers
- Latest news on the estate

However, should you want to stop receiving any messages please email [marketing@serengetiestates.co.za](mailto:marketing@serengetiestates.co.za) with the words 'Unsubscribe'

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